



January 24, 2012

Position: Entry Level IT Support
Location: Rochester, NY (Corporate Office)

Job Description and Primary Requirements:

Optimization is looking for an entry level IT support person to focus on help desk support, PC configuration, and systems monitoring in a Windows domain environment.

A successful candidate will have general knowledge about building, maintaining and rolling out laptops and desktops, an understanding of networking and phone systems, skills in monitoring infrastructure hardware, and troubleshooting skills to help solve a variety of IT and phone related issues. A background or general understanding of audio/visual systems would be a plus. You'll be working within a small IT group that supports a fairly large network infrastructure in multiple locations.

Experience and Minimum Qualifications:

- BS in Computer Science, or Information Technology
- Practice in hardware and software rollouts
- Enthusiastic about learning new things
- Willingness to work in a project team
- Ability to troubleshoot hardware and software issues

Recommended:

- Windows XP and Windows 7
- Microsoft Office suite
- Active Directory experience
- Audio / Visual experience
- Network performance and monitoring